



Environmental Plan OSMBSCR12

Dion's Bus Service

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Environmental Plan

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Version History

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Compliance Table

Requirement	Quarter Ending	Description	Completion Date
Quarterly Environmental Plan Report	Jun 2023	Prepare report for TfNSW on compliance with Environmental commitments as outlined in 9 of the Environmental Action Plan	
	Sep 2023		
	Dec 2023		
	Mar 2023		

1. Context of the Organisation and this Plan

Dion's Bus Service (Dion's) runs contracted and charter bus services in the Illawarra region. Dion's manages a number of different operations, including but not limited to bus services and maintenance, fuel and chemical storage and use, and waste disposal, all of which have an environmental impact.

This Environmental Plan is the primary document for the management of environmental issues arising from work undertaken by Dion's under its Outer Sydney Metropolitan Bus Services Contract (OSMBSC) with Transport for NSW (TfNSW). It describes how Dion's will minimise and, where possible, eliminate negative environmental impacts of our operations for the benefit of staff, customers and TfNSW. The Plan has been structured to comply with *AS/NZS ISO 14001:2016, Environmental Management Systems - Requirements with Guidance for Use*.

This Environmental Plan will be reviewed on an annual basis in line with clause 7.4(b) of the OSMBSC. Dion's will also develop a Quarterly Report for TfNSW on the company's compliance with environmental commitments in the Environmental Plan, in accordance with 8.6 of Schedule 5 of the OSMBSC (refer section 9, *Environmental Action Plan*).

2. Objectives

Dion's is committed to operating reliable, safe and environmentally sustainable bus transport services. We understand that bus transport has an effect on the environment and our commitment is to minimise the environmental impact of our business by the following actions:

- Ensuring the safe use and management of chemicals used on site.
- Ensuring environmentally friendly disposal of chemicals.
- Ensuring hazardous waste disposal is managed by a certified Contractor.
- Maintaining and servicing vehicles to the manufacturers' specifications or better.
- Ensure materials and consumables used by the business in the performance of its services are environmentally friendly.
- Minimising water usage via a water efficient bus washer and recycled rainwater tanks.
- Recycling of paper, packaging and office waste.
- Removing oils and contaminants from waste water.
- Monitoring Water and Energy consumption.
- Reducing the amount of waste generated by the business.
- Identifying and managing any emerging Environmental Risks
- Complying with all NSW Environmental Regulations

3. Leadership

3.1 Leadership and Commitment

The commitment to and responsibility for environmental issues by Dion's senior management is vital to demonstrating leadership and accountability to staff for the environmental systems on site, and to ensure the environmental sustainability of our services. Dion's Senior Management team is committed to the integration of environmental principles and objectives within all activities of the business, and will implement a risk management approach to managing environmental issues on site.

Dions' Environmental Management Steering Group is responsible for overseeing all aspects of the company's environmental performance in terms of procurement, operations, maintenance, repair and disposal. The members of our Environmental Management Steering Group cover all key areas of Dion's operations and are outlined in Table 1 below:

Name	Position
Les Dion	Managing Director
Melissa Garcia	Contract Administrator
Kylie Hurst	HR Administrator/Operations
Darren Albert	Mechanic/Operations

Table 1: Dion's Environmental Steering Group

3.2 Environmental Policy

Dion's has developed an Environmental Policy which applies to all of our business operations. The Policy is covered in our induction training for staff (refer 5.2.1), and is included in Induction Manuals, Training packages and other materials.

3.3 Organizational Roles, Responsibilities and authorities

Dion's management positions and their environmental responsibilities are outlined in **Table 2** below.

An Organisational Chart for the business has also been included as **Appendix B** to this Plan.

Name	Role	Environmental Responsibilities
Les Dion	Managing Director	<p>Overall environmental responsibility for the company.</p> <p>Ensure that a budget is available to enable the implementation of the plan</p> <p>Ensure all environmental legislation, regulations, standards and codes are identified and complied with.</p> <p>Ensure Environmental Plan is published on company website.</p> <p>Liaison with external parties including TfNSW on matters relating to the environmental management system.</p> <p>Ensuring consultation and communication between staff, TfNSW and contractors on site is operating effectively.</p> <p>Ensure annual review of Environmental Plan including liaising with Environmental Review and Audit Teams</p> <p>Reporting to TfNSW on the performance of the Environmental Plan on a quarterly basis in line with OMBS Contract.</p>
Melissa Garcia	Contract Administrator	<p>Ensuring that processes and procedures required for the Environmental Plan are established and maintained.</p> <p>Reporting to senior management (including Managing Director) on the performance of the Environmental Management Plan and any need for changes/improvement.</p>
Kylie Hurst	Hr Administrator/Operations	<p>Ensuring all persons on site are provided with and trained in the Environmental Plan.</p> <p>Ensuring adequate staff are allocated to deal with environmental matters.</p>

Name	Role	Environmental Responsibilities
		<p>Ensure staff are trained up in related matters of the Environmental Plan (Induction)</p> <p>Ensuring promotion of environmental awareness among drivers.</p>
Darren Albert	Mechanic/Operations	<p>First point of contact on site for spills and other environmental issues.</p> <p>Ensuring the promotion of environmental awareness among mechanics.</p>

Table 2: Dion's Environmental Roles and Responsibilities

4. Planning

4.1 General

The operation of buses together with workshop and administration aspects of the business at Dion's have the potential for a negative impact on the environment.

Dion's is committed to minimising the impact of its operations on the environment by implementing an Environmental Plan that is manageable, sustainable and measurable. Our Environmental Plan ensures that:

- Sufficient resources are allocated to environmental management within the business;
- Resources used within the business are environmentally sensitive and used efficiently; and
- All staff are aware of the company's environmental expectations in the performance of their duties.

4.2 Environmental Objectives

Dion's is committed to both long and short-term planning to minimise waste and improve the company's environmental performance. Our planning is based around a number of environmental objectives:

- Equipment in Dion's depot is purchased and maintained in accordance with environmental principles.
- Water used for bus washing and other purposes is accessed from tanks on site and will be recycled.
- Our fuels, chemicals and other materials will be stored to prevent leaks and spillages.
- The performance of vehicles (including fuel consumption) will be monitored to provide a base measurement of environmental efficiency.
- Vehicles will be regularly serviced and maintained to improve performance.
- Drivers will be trained in good driving practices to improve fuel efficiency.
- Waste will be minimised and disposed of in an environmentally-friendly manner.

4.3 Planning to Achieve Environmental Objectives - Dion's Depot

In recent years Dion's has spent considerable time in planning to ensure that its depot and equipment will have a minimal impact on the environment.

Dion's Depot is located at 30 Woodhill Street, Fairy Meadow. The depot is comprised of an administration building, drivers' meal room, workshop, chemical storage shed and parking for 25 buses.

Dion's depot is environmentally friendly, using tank water for all bus washing purposes. Our depot also has a servicing pit, a walkaround bus washer and vehicle hoists. A plan of our Fairy Meadow depot is included in the **Appendix A**.

Dion's' depot has been designed and planned in accordance with environmental principles, as set out below.

4.3.1 DIESEL AND FUEL STORAGE

Our vehicles run on diesel and other fuels listed as Dangerous Goods by Safe Work NSW and the Environmental Protection Agency. Our fuel installations comply with *AS 1940-2017, Storage and Handling of Flammable and Combustible Liquids*.

A 30,000L Kommander - LTKO 30 self-bunded diesel tank is located aboveground and complies with AS1940, AS1692, AS1657, UL142.

4.3.2 OIL STORAGE

Oils and lubricants are stored in our Workshop area in accordance with *AS 1940-2017*. The Workshop is a bunded and roofed area. This means that if any spills occur, they are contained within the Workshop and can be easily mopped up.

4.3.3 CHEMICAL STORAGE

Dion's chemical storage is also in accordance with AS 1940-2004, in a bunded area to prevent spills entering the sewerage or stormwater system.

A Hazardous Substance Register is maintained by our mechanic, as are Material Safety Data Sheets outlining the hazards, safety controls and disposal information for each substance.

Material Safety Data Sheets (MSDS) are maintained by Dion's for all hazardous substances and can be supplied on request.

4.3.4 BUS CLEANING

Dion's has installed a semi-automatic water efficient bus wash system, with water supplied by recycled rainwater tanks to minimise town water usage.

4.3.5 WASTE WATER

Waste water includes:

- suspended solids/grit etc from road grime on buses,
- grease from engine and underbody or from drips and spills onto the paving surface,
- petroleum hydrocarbons diesel, solvent, oil and petrol, and
- metals/toxic metals from radiators or engine parts.

Washing of buses is carried out in a covered and bunded area. Quick break detergents are used in our bus washing systems and the use of detergents is minimised. No bus wash waste or trade wastewater is permitted to enter the stormwater system.

Trade wastewater is generated from bus washing, parts washing and other workshop cleaning. To maintain compliance with legal requirements, we have obtained a trade waste permit from Sydney Water to discharge trade wastewater into the sewer, and we abide by the conditions in that permit. This includes the installation of a coalescing (corrugated) plate interceptor that directs wastewater to a tank for pre-treatment. The cleaned wastewater is then directed to the sewer.

4.3.6 HAZARDOUS WASTE MANAGEMENT

Solid Industrial and hazardous waste generated from our business operations is disposed of at a licensed waste facility. Our licensed waste contractor controls the transportation and disposal of the industrial and hazardous wastes. Records are kept by us of the amount, the type of waste and the date of disposal for audit purposes.

4.3.7 ADBLUE STORAGE AND USE

Dion's Depot has an Adblue tank as well as an Adblue pump and reel. Adblue is a fuel additive with Selective Catalytic Reduction (SCR) technology that reduces the release of harmful gases, particularly Nitrous Oxide, into the atmosphere from diesel exhausts.

The AdBlue product is certified according to *ISO 22241:2019, Diesel engines – NOx Reduction Agent*.

4.4 Planning to Achieve Environmental Objectives - Dion's Buses

The procurement of Dion's contract buses is undertaken via TfNSW's Bus Procurement Panel.

In December 2020, the then Minister for Transport and Roads, the Hon Andrew Constance, outlined a plan for TfNSW to transition to a zero-emission contracted bus fleet by 2030.

Dion's is supportive of the transition to a zero-emission fleet and notes the recent release of TfNSW's draft *Zero Emission Bus Transition Strategy* which outlines a preferred pathway and timeframe to transition the contracted fleet to zero emission buses, including Dion's buses. While still in draft form, Dion's considers the *Zero Emission Bus Transition Strategy* is a vital opportunity to update the fleet in line with clean energy principles.

One of the key planning issues planned for the current year is to begin the procurement of Zero Emission Buses to begin the transition away from its current Diesel powered buses (refer section 9 of this Report).

5. Support

5.1 *Resources*

Dion's maintains a range of resources to ensure that our environmental requirements are met. These include in-house training, meetings and noticeboards (communication) and a wide range of environmental records. These resources are outlined below.

5.2 *Competence*

Dion's recognises that its staff are the "front line" in terms of environmental compliance. As a result, all staff, including drivers, receive extensive training on our Environmental Plan and procedures. This training is outlined below:

5.2.1 INDUCTION TRAINING

As part of the induction training undertaken by all staff, employees are trained in Dion's Environmental Plan and policies. Environmental policies and initiatives are also included in Dion's Employee Manual, provided to new employees during induction.

5.2.2 DRIVERS

Dion's undertakes in-house training to ensure that its drivers are competent and aware of environmental issues associated with driving Dion's vehicles.

This training teaches drivers safe, economical, environmentally friendly and energy-saving driving techniques. Training in gear shifting, speed choice, acceleration and deceleration decreases Dion's fuel consumption and increases road safety by teaching drivers defensive driving without unnecessary braking.

The aim of the training is to minimize the risk of on-road accidents, fuel costs and bus damage, as well as to minimise fuel emissions arising from unnecessary braking and acceleration. Drivers also receive further training whenever an incident involving poor driving is identified, for example, through customer complaints.

5.3 *Communication and Awareness*

5.3.1 RESPONSIBILITY

The Managing Director (Mechanic in his absence) is the contact point for all environmental issues on site. Contact numbers of these managers are displayed on notice boards on site (refer 5.3.3).

Employees are required to notify the Managing Director in person or via his contact numbers of any environmental issue on site.

5.3.2 CONSULTATION ON ENVIRONMENTAL ISSUES

Dion's management regularly communicates with employees about environmental concerns. This communication runs both ways, with staff encouraged to have input and suggest solutions on environmental issues.

Newsletter Communications, Toolbox Talks and other meetings are held as required for this purpose. These communications are used to:

- Draw attention to environmental hazards and issues;
- Plan the commencement of any new activity or process in an environmentally sensitive manner;
- Distribute and instruct on Work Method Statements (which incorporate the environmental management of the task);
- Provide refresher training on environmental controls;
- Discuss operational and environmental issues and seek staff input.

5.3.3 NOTICEBOARDS

An Employee Noticeboard is installed in our depot to display relevant environmental information to employees and to communicate initiatives within the EMP.

5.4 *Documentation*

Records and other documentation are necessary to provide evidence of conformity to environmental requirements and the effective operation of this Environmental Plan. Records are also kept to assist management and staff to manage and improve our environmental performance. This evidence includes as a minimum, the following written or electronic records:

- Hazardous Substances Register;
- Material Safety Data Sheets;
- EPA and Council depot approvals and permits;
- Waste Disposal Register;
- Fleet register;
- Fixtures and Fittings Register;
- Pre-departure and end of shift inspection reports;
- Defect reports;
- Maintenance and servicing records;
- Licensing records for mechanics
- TfNSW Heavy Vehicle Inspection records;
- Training Register;
- Toolbox Meeting Records
- Incident Reports.
- Audit Reports.

The records above are maintained for a period of five (5) years, except where otherwise specified. These records are available on request to independent auditors, the EPA, Wollongong City Council or TfNSW.

6. Operation

6.1 Operational Planning and Control

Given the range of bus maintenance and other activities undertaken on-site, Dion's has implemented a series of planning and control measures which ensure that our assets and the waste they produce fully comply with EPA standards. Since the implementation of our Environmental Plan, there has been 100% compliance within our fleet and depot, and no notices have been issued to the company by the Environment Protection Agency or Local Council.

Our Environmental Plan fully complies with Clause 11, *Environment and Contamination* of Schedule 6 Assets, of the draft TfNSW Outer Metropolitan Bus Services Contract.

As outlined in 4.3 of this Plan, Dions' head office and depot in Fairy Meadow is environmentally friendly, using tank water for all bus washing purposes as well as a recycling system for all our washing facilities.

6.1.1 BUS MAINTENANCE

All Dion's vehicles are in excellent condition and are cleaned daily (interior and exterior) to ensure the highest standards of bus cleanliness and presentation are maintained. Under the HVIS regime all vehicles are inspected by the RMS every 6 months and show an excellent history of compliance to relevant standards. All service records are available for inspection if required.

Our Bus Maintenance System ensures the utilisation of our fleet at the highest possible level and enables Dion's to deal with a range of contingencies in terms of the TfNSW contract and other work. Our Bus Maintenance is comprised of the following four systems:

- Daily Physical Checks of Buses
- A Fault Recording and Reporting System
- Servicing of Buses at intervals *better than* the Manufacturers' Specifications
- Twice Yearly Independent Heavy Vehicle Inspections.

In addition to procedures for the detection and repair of defects, Dion's maintains procedures for planned (or preventative) maintenance. These procedures form a part of Dion's Environmental Plan, and consist of:

- Service and Maintenance Specifications for each make and model in our fleet;
- A Fleet maintenance plan schedule which reflects these Specifications;
- Documented procedures for bus maintenance;

Dion's has implemented a system whereby both the scope and interval for vehicle maintenance is equal to or better than manufacturers' specifications. The company's Maintenance records generated as part of the vehicle maintenance plan include log books, fuel sheets, service sheets, fuel and oil usage reports, and electronic vehicle history reports. These form part of the records for our Environmental Plan (refer 5.4).

All new NSW contracted buses are now also fitted with a Bus Fire Suppression System. As a result of recent TfNSW directions, bus fire mitigation procedures and controls have been included as part of our Vehicle Maintenance Plan. Maintenance records are kept for five years for audit purposes.

Our strict bus maintenance systems ensure that bus engine wear and tear is reduced and fuel and oil emissions are consequently minimised.

6.1.2 BUS CLEANING

Dion's has installed a semi-automatic bus wash system to ensure that our vehicles are clean and fit for service at all times. As outlined at 4.3.4, Dion's uses tank water for all bus washing purposes as well as a large recycling system for all our washing facilities. Our water treatment and recycling system fully complies with EPA requirements.

6.1.3 FUEL USE

Our vehicles run on diesel and other fuels listed as Dangerous Goods by the Environmental Protection Agency. As detailed at 4.3.1, fuel tanks and fuelling points at our depots are suitably bunded, with our self-bunded fuel tanks also in a fire-proof bunker. Our fuel installations comply with AS 1940-2017, *Storage and Handling of Flammable and Combustible Liquids*.

Any spilled fuel while filling vehicles is caught and filtered through suitable separators.

6.1.4 CHEMICAL USE

All chemicals and hazardous substances are used in strict accordance with the Material Safety Data Sheet for each product. A Hazardous Substance Register is maintained by the Workshop, as are MSDS outlining the hazards, safety controls and disposal information for each substance. The MSDS stored by Dion's can be supplied on request:

6.1.5 WASTE WATER

Our services produce the following types of waste water:

- suspended solids—grit etc from road grime on buses,
- grease—from engine and underbody or from drips and spills onto the paving surface,
- petroleum hydrocarbons—diesel, solvent, oil and petrol, and
- metals—toxic metals from leaded petrol, radiators or engine parts.

Washing of buses is carried out in a covered and bunded area. Quick break' detergents are used in our bus washing systems and the use of detergents is minimised. No bus wash waste or trade wastewater is permitted to enter the stormwater system.

Trade wastewater is generated from bus washing, parts washing and other workshop cleaning. To maintain compliance with legal requirements, we have obtained a trade waste permit from Sydney Water to discharge trade wastewater into the sewer, and we abide by the conditions in that permit. This includes the installation of a coalescing (corrugated) plate interceptor that directs wastewater to a tank for pre-treatment. The cleaned wastewater is then directed to the sewer.

6.1.6 HAZARDOUS WASTE DISPOSAL

Solid Industrial and hazardous waste generated from our business operations is disposed of at a licensed waste facility. Our licensed waste contractor controls the transportation and disposal of the industrial and hazardous wastes. Records are kept by us of the amount, the type of waste and the date of disposal for audit purposes.

6.2 *Emergency Preparedness and Response*

Emergencies such as serious accidents or spills in the depot can threaten the viability of the business. For this reason, Dion's has procedures in place to report, investigate and institute corrective action for all environmental incidents. Our corrective actions will be communicated to all persons on site via training (refer 5.2). Dion's also has a plan in place for emergencies on site, including procedures for site evacuation if required.

6.2.1 INCIDENT MANAGEMENT RESPONSIBILITY

The Managing Director is the first point of contact when an environmental incident or accident occurs on site. The Managing Director is on call for this purpose 24 hours a day. Support for the Managing Director is provided by the Mechanic/Operations.

Names and contact numbers of these two officers are provided to all staff and sub-contractors during their induction (refer 5.2.1). Contact numbers of these officers are also be displayed on all Employee Noticeboards at the depot.

6.2.2 FIRST AID

First Aid Kits are located in the Drivers Meal Room, Office, Workshop and in buses. The Contract Administrator is responsible for:

- Assessing the first aid needs of staff, including the appointment of First Aid Officers.
- Ensuring that First Aid Officers are trained.

First Aid Officers' contact numbers are provided to all workers on Induction (refer 5.2.1) and are displayed on Employee Noticeboards at the depot.

First Aid Officers are responsible for the maintenance of first aid kits including ordering stocks/re-stocking, cleanliness and suitability of the kit, and availability.

6.2.3 MINOR INJURIES

Where an incident results in a minor injury, the Mechanic/Operations Manager arranges for Dion's First Aid Officer to attend.

Where further treatment is required (e.g., X-Rays, injections, etc), arrangements are made through the Managing Director.

6.2.4 CRITICAL INCIDENTS AND EMERGENCY RESPONSE

Dion's defines a Critical Incident as "an event that involves actual or potential significant injury or illness, or that results in actual or potential damage to property exceeding \$10,000". Critical Incidents may include (but are not limited to):

- Fire on site
- Gas escape
- Fuel or chemical spills
- Storm or other extreme weather event
- Plant roll-over
- Plant contact with power line
- Traffic accident
- Electric shock
- Serious Injury (injury requiring urgent medical attention).

Staff are trained to immediately notify the Managing Director or other senior manager in the event of an emergency.

In addition, the following procedures have been developed for staff when responding to specific types of emergencies:

6.2.5 SERIOUS INJURY

- Unless in danger of further injury do not move the injured person.
- Notify a first aid officer to attend to the injured person.
- If an ambulance is required, call 000. The site address, telephone number, (details of which are posted on the notice boards) and injury details must be given accurately to the emergency service. The exact location of the injured person shall be given to the operator.
- Reassure and keep the injured person warm until help arrives.
- Ensure that someone is available at the site to meet the Ambulance and direct it to the injured person. Ensure clear access is available to the ambulance to get as close as possible to the injured person.
- Make sure the scene is not disturbed until SafeWork NSW authorises it.

6.2.6 CHEMICAL SPILL

- Immediately identify the spilled material and notify the Managing Director.
- Refer to Material Safety Data Sheet for the Personal Protective Clothing needed (refer to 6.1.4).
- Assess the need for containment.
- If containment is required, contain using earth mound and/or the absorbent socks/spill kits kept on site.
- Use the relevant clean up procedure outlined in the MSDS.

- Dispose of the material using a licensed contractor and keep records of disposal on site.
- Complete an Incident Report and forward it to the Managing Director.

6.2.7 FIRE

- Warn and rescue any person in immediate danger - **only if safe to do so.**
- Call the Fire Brigade on 000.
- Extinguish the fire using the right fire extinguisher if safe to do so.
- Evacuate to emergency assembly area if directed or in danger.
- Remain at assembly area and ensure everybody is accounted for.

6.2.8 SITE EVACUATION:

The Managing Director will normally be the “Emergency Controller” in the event of an emergency. In the absence of the Managing Director, the most senior officer on site will be the Emergency Controller. The Emergency Controller is authorised to:

- Order the site to be evacuated; and
- Declare that the emergency is over

The signal below will be used to order an evacuation on site.

Emergency signal:
“Stop Work, Tools Down - Emergency Evacuation”

At this signal, everyone must proceed safely to the emergency assembly point.

No one shall return to the work site until expressly authorised to do so by the Managing Director or alternative Emergency Controller

6.2.9 INCIDENT INVESTIGATION

All incidents within Dion’s operations are investigated. The investigation must:

- start as soon as possible after the incident, preferably on the same day.
- determine the likely cause of the incident
- identify actions to prevent recurrence of similar incidents.

6.2.10 INCIDENT REPORTING

All environmental incidents, including pollution incidents are reported immediately to the EPA by phoning 131 555.

TfNSW are also be immediately notified of critical incidents, or any other incidents that have been reported to the EPA.

In addition, Dion’s completes an Incident Report and submits this to TfNSW via the Bus Incident Database.

7. Performance Evaluation

Dion's seeks to continually improve its environmental performance. It achieves this by regular review of our environmental records and other data, and by internal and external auditing.

7.1 *Evaluation of Compliance*

Performance Indicators for our Environmental Plan include:

- Fuel Data Reports;
- Hazardous Substances Register;
- Material Safety Data Sheets;
- EPA and Council depot approvals and permits;
- Waste Disposal Records;
- Depot information including Council approval;
- Fleet register;
- Fixtures and Fittings Register;
- Pre-departure and end of shift inspection reports;
- Defect reports;
- Maintenance and servicing records;
- Licensing records for mechanics;
- Training Register;
- Staff Training Records;
- Tool box and committee minutes;
- Incident Reports;
- Audit Reports.

Since the implementation of our Environmental Plan, there has been 100% compliance within our fleet and depot and no notices have been issued to the company by the Environment Protection Agency or Local Council.

7.2 *Audit Implementation Process*

Our Environmental Audit and Improvement Plan is intricately linked with our responsibilities under the Bus Operator Accreditation Scheme (BOAS). BOAS requires Dion's to undertake:

- A Self-Assessment Review on an annual basis.
- An independent, third party audit every three years.

We have linked our Audit and Improvement Plan to these two activities.

7.3 *Internal Environmental Audits*

An Environmental Audit will be undertaken by the company at least every three years. To ensure that the audit is completed, the Managing Director develops an Environmental Audit Plan which identifies the scope of the audit, who will conduct the audit and the dates on which the audit will be conducted.

The Audit includes the following groups of assets:

- Buses and other vehicles
- Depot;
- Other Fixtures and Fittings.

Following the audit, Dion's will develop an Environmental Improvement Plan in order to improve and update our environmental systems.

7.4 *External Audits*

Since 2009, Dion's has had a number of Third Party BOAS Accreditation Audits, which have examined Dion's buses and other assets.

These external audits have revealed zero issues with Dion's environmental systems. As noted at 6.1, since the implementation of our Environmental Plan, there has been 100% compliance with our fleet and depot, and no notices have been issued to the company by either the EPA or local council.

8. Further Information

For further information on this Environmental Plan, contact Dion's Bus Service directly on:

Telephone: (02) 4243 8888

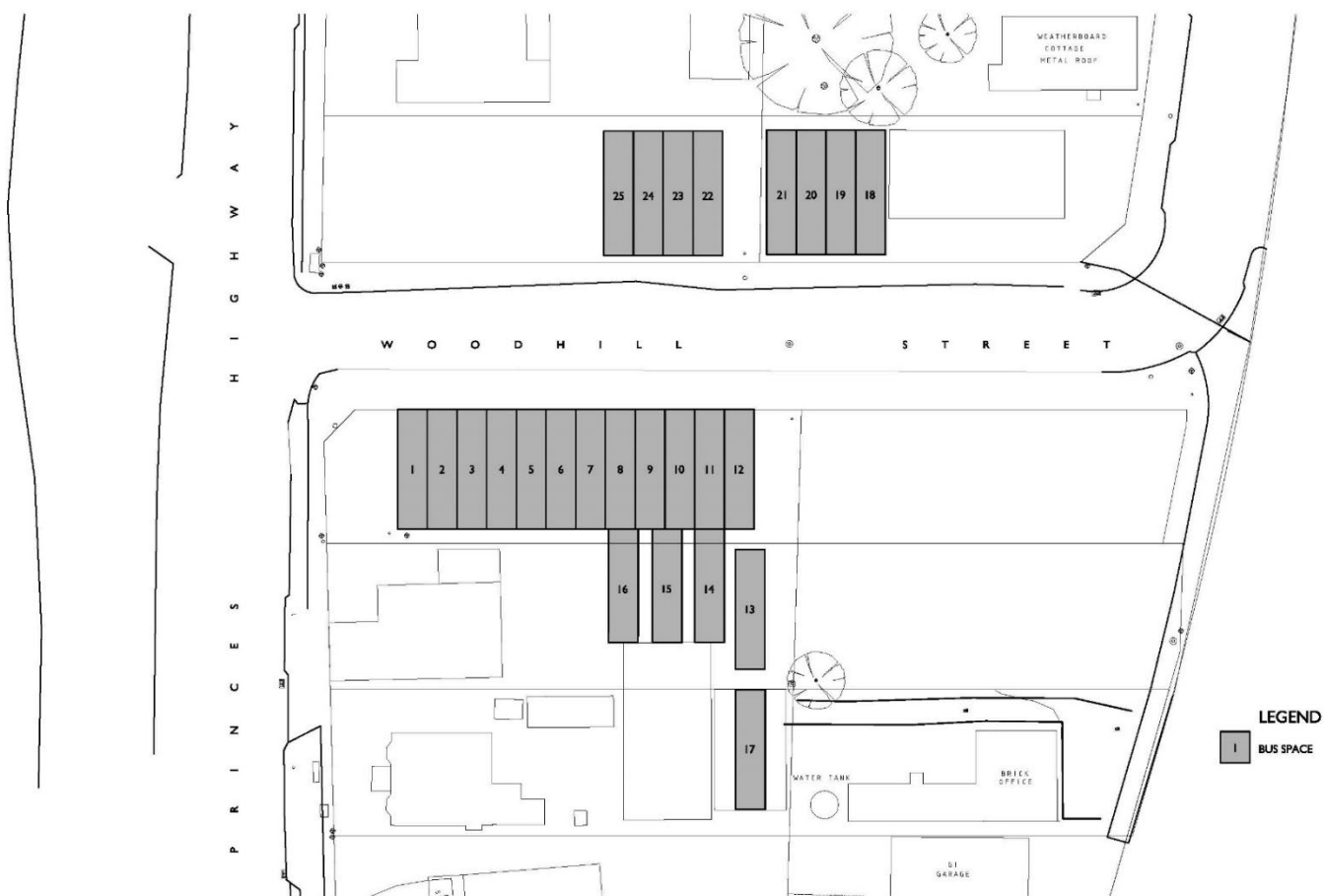
Email: DBS-OSMBSCR-12@dions.com.au


Address: 30 Woodhill Street, Fairy Meadow NSW 2519

9. Environmental Action Plan 2023-2024

Action	Details/Outcomes	Timeline
Maintain Material Safety Data Sheets (MSDS)	Maintain MSDS Register Ensuring safe use and management of chemicals used. Ensuring lawful and environmentally friendly disposal of chemicals used.	Current Ongoing
Water Conservation	Use Water Efficient Bus Washing machine in conjunction with Recycled rainwater tanks stores.	Current Ongoing
Waste Management - Chemical/Hazardous Waste	Bulk Oil, oil filters, waste chemical and silt disposal. Disposal Managed via a certified Contractor.	Current Ongoing
Waste Management General	General Waste Management General Waste, Cardboard/Paper Recyclable Waste Food Waste separated and taken away by a certified contractor	Current Ongoing
Vehicle Standards Zero Emission Buses	Acquire Zero Emission Buses (ZEB) and move away from Diesel powered buses	Subject to TfNSW ZEB Transition Strategy
Vehicle Maintenance	Maintain vehicles in accordance with OEM specifications	Current Ongoing
Vehicle Work Assignments	Schedule cleaner and more fuel efficient vehicles to heavier workloads to minimise emissions overall	Current Ongoing

Depot Bus Parking Plan



	Project	DION'S BUS SERVICES DEPOT		For	DION'S BUS SERVICES		Title		BUS PARKING LAYOUT PLAN	
	Project No.	2014-34					Scale	1:400	Date	07.01.2016
	Drawing No.	SK01	Issue							

Organisation Chart

